

HFHT's Core Directions

- 1. HFHT SERVICE DELIVERY MODEL**

The HFHT supports a physician-led, team-based model of comprehensive care that integrates best evidence and continuous quality improvement in patient care.
- 2. HIGH QUALITY PROVIDER AND STAFF EXPERIENCE**

The HFHT is an organization that values and respects the health and well-being of its providers and staff, and supports continuous learning, collaboration and engagement.
- 3. ACCESS TO SERVICES**

HFHT patients have access to HFHT services in a timely and effective manner.
- 4. ACTIVELY ENGAGED PATIENTS**

The HFHT uses educational opportunities and engagement strategies to encourage patients to use health care services appropriately and to be informed and responsible participants in their own care. Patients are encouraged to have a voice in health care planning and future directions of the HFHT.
- 5. ENHANCED CARE CO-ORDINATION**

Primary care practices play a leading role in care co-ordination.
- 6. DECENTRALIZED INTEGRATED SERVICES**

HFHT interprofessional health providers and consultant physician services are predominantly decentralized and integrated within family practice settings and local hubs.
- 7. ENABLING INFORMATION TECHNOLOGY**

The HFHT supports the use of technology that connects providers, health care partners, and patients to enable high quality clinical care, health care planning, and evaluation.
- 8. POPULATION HEALTH**

The HFHT utilizes a population health focus that allocates health services and HFHT resources equitably.
- 9. LEADERSHIP AND COLLABORATION**

The HFHT leads primary care in creating effective linkages with health systems, hospitals, and community partners to improve access, coordination, and planning of health and social services.
- 10. ADVOCATE FOR HEALTH AND WELLNESS**

The HFHT is an advocate for system improvement that optimizes the health and wellbeing of the patients, families, communities, and populations we serve.